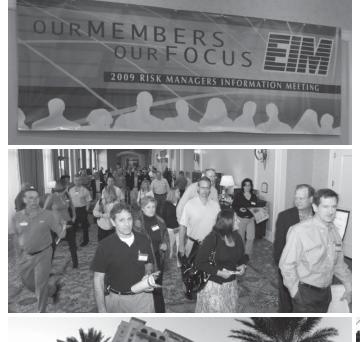
ENERGY INSURANCE MUTUAL ENERGY INSURANCE MUTUAL OULUME 23, ISSUE 2 OUR MEMBERS

OURFOCUS

23rd ANNUAL RISK MANAGERS INFORMATION MEETING



312 Participate in 23rd Annual Risk Managers Information Meeting

hree hundred twelve—including 116 Member representatives, 87 Member brokers, and 65 of their guests participated in Energy Insurance Mutual's 23rd Annual Risk Managers Information Meeting at the Omni Orlando Resort at ChampionsGate, near Orlando, Feb. 22-24.

Anyone who may have missed the meeting or who is interested in any of the reports or presentations should go to the Company's website (www.eimltd.com) and click on 2009 Risk Managers Information Meeting.

Our Members/Our Focus was the primary theme used throughout the meeting.

This issue of *Members Report* is dedicated to the 2009 RMIM —to those who planned it and to those who enjoyed it.



2010 RMIM Moving to JW Marriott Orlando, Grand Lakes



he 24th Annual Risk Managers Information Meeting will be Feb. 21-23, 2010, at the JW Marriott Orlando, Grand Lakes, which is closer to downtown Orlando and the international airport than the Omni Orlando Resort at ChampionsGate.

With 26 floors, 934 rooms, 64 suites, and 43 meeting rooms, the JW Marriott Orlando offers 100,800 square feet of meeting space.



OUR MEMBERS OUR FOCUS 23rd ANNUAL RISK MANAGERS INFORMATION MEETING

Monday's Business Session



From left, Mary Kate Stoller, AES, and Pat Hurley, ConEd.

From left, **Rose Dill**, Ameren Services; **David Abstance**, SCANA; **Bob Frounfelker**, CMS Energy; and **Larry Whatley**, Southern Company.

From left, **Kelly Krupa** and **Kim Cowan**, each with NiSource.



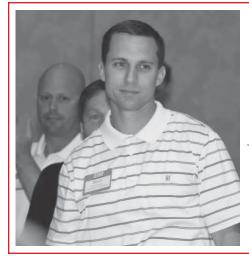
From left, Lisa Setzer, Progress Energy; Gregory McCollister, McGriff; and Ron Bertrand, AEGIS.



From left, Linda Barnett, Dominion; Jill Towell, EIM; and Darren Smith, AEP.



From left, Karin McDonald, Hydro One; Day Jeram, Marsh; and Taniyka Ragland-Erb, EIM.



Mark Webster's Military Service Recognized

Early in her presentation, **Jill Dominguez** asked Duke Energy's **Mark Webster** to stand and be recognized for a recent tour of duty in Kuwait and Afghanistan. Lt. Commander Webster reported for active duty April 3, 2008; left for Kuwait on May 1; and went to Afghanistan on May 10 where he served at NATO's International Security Assistance Force Headquarters. On November 18, Mark transitioned through Kuwait and Norfolk, VA, and was home with his family for Thanksgiving. Mark received a standing ovation.



From left, **Rob Schmid**, EIS; **Paul Brown**, Meyers-Reynolds; and **Stacy Roberts**, Chesapeake Energy.

OUR MEMBERS OURFOCUS 23rd ANNUAL RISK MANAGERS INFORMATION MEETING

Monday's Business Session





From left, Kimberly Jacobs, Otter Tail Power, and Ken Dolan, MDU Resources. Herget, Region's Insurance.

From left, Mike Joseph, Cleco, and Eric



From left, Keith Kennedy, FPL; Gil Gould, AEGIS; and Linda Wylie, City Utilities of Springfield, MO.



From left, David Sjulin, Alliant Energy, and Kimberly Radt, New York Power Authority.



From left, Brian Madden, AEGIS, and Jim Lathers, Sempra Energy.



of Springfield, MO, and IAC member, and John Floras. Ontario Power.



From left, Jack Hadsall, City Utilities From left, Jessica Lukac, Equitable Resources, and Tim Kiernan, National Grid USA.



George Schuitema's **IAC Service Honored**

IAC Chair Debbie Gaffney, at the Monday morning business session, invited long-time IAC Member George Schuitema to the platform where she read a resolution and presented a glass trophy, each recognizing George's service to the Company's IAC. George was appointed to the committee January 1998 and was the senior member in terms of service when he retired June 30, 2008, from Integrys Business Support. He had served three years as IAC vice chairman and his final year as chairman.

OUR MEMBERS OURFOCUS 23rd ANNUAL RISK MANAGERS INFORMATION MEETING

Monday's Business Session





From left, Forrest Strachan, PJM Interconnection, and Paul Gloriod, Aon.

From left, Dan Ashburn, Marsh; Mark Webster, Duke Energy; and Will Persyn, Pinnacle West.



From left, Randy Martin, AEP and IAC vice chairman; David Coulter, Allegheny Energy; Daniel Conboy, McGriff; Kirk Cresto, NV Energy; and Sandra Imbriani, EIM.



From left, Greg Humphreys, Deseret Power; Michael Prins, Hays; John Frank, Basin Electric; and Shelby Wintz, Hays.



and Dean Jobko, Mirant.

From left, Brian Madden, AEGIS, From left, Gail Kiyomura, PG&E; Lauren Dean, Integro; and Jill Dominguez, EIM.



From left, Chiquita Lovings, AGL Resources, and Amy Winslett, Integro.



From left, Donald Custar, Marsh; Michael Durning, AEGIS; and Mark Johnson, NRG Energy.



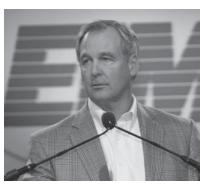
From left, David Nermoe, Aon; Dave Lempke, ISO New England; and Mac Hollis, Mirant.

OUR MEMBERS OUR FOCUS

23rd ANNUAL RISK MANAGERS INFORMATION MEETING

Monday's Business Session

MONDAY'S SPEAKERS AND PLATFORM GUESTS



EIM Chairman Chuck Shivery opens the 2009 RMIM. After several introductions, Chuck noted that EIM President and CEO David Hadler's conspicuous absence was due to illness, that David is in Tampa under the care of an excellent team of doctors and his wife, Eryl. Chuck pointed out that EIM's management team has David's full confidence as well as the Board's.



Rob Schmid, EIM vice president-subsidiary operations and COO of Energy Insurance Services, Greenville, SC, reviews the highlights of EIS' year ended December 31.



Sam Garvin, the Company's vice president and chief financial officer, reviews the 2008 EIM financial results, using a series of graphs. Sam announced that the Board's audit committee had approved the financials the previous day and that they would be posted by the end of the week on the EIM website.

Jill Dominguez, EIM vice president-underwriting, gives her annual update on Membership and underwriting, along with expectations for 2009. Jill began her remarks with an introduction of Mark Webster of Duke Energy who left, as a National Guardsman, soon after the 2008 RMIM for active duty in Afghanistan.







Debbie Gaffney, Southern Company, ends the first half of the morning session with a report from the Company's Insurance Advisory Committee, which she currently chairs. She began by recognizing George Schuitema, the immediate past chair, for his long-time IAC service.

After the morning break, Chiara Trabucchi, principal, Industrial Economics, shares her observations on political shifts in Washington concerning world climate change. Chiara is recognized as an expert in financial responsibility frameworks and federal long-term liability (indemnity) models.

Jane Murphy, EIM staff and event planner for the annual RMIM, closes the Monday business session.



EIM Claims Manager Ann Joslin reports on the status of EIM claims and covers procedures for filing claims.

OURMEMBERS OURFOCUS 23rd ANNUAL RISK MANAGERS INFORMATION MEETING

Monday's Business Session



From left, Donald Custar, Marsh; Mark Johnson, NRG Energy; Julie Jackson, Targa Resources and IAC member; Robert Miller, Xcel; and David and Janet King, Marsh. Sjulin, Alliant.





From left, Mary Kate Stoller, AES, From left, Edsel Carlson and Brady Gurgel, each with TECO.



From left, Rich Straney, Continental Energy; Alicia From Left, Susan Wall, Quinones, PNM Resources; and Jack Hadsall, City Utilities of Springfield, MO, and IAC member.



Selina Lim, Enbridge.



From left, John Weisner, Constellation; Roger Fertelmes and TransCanada PipeLines, and David Scott, each with Willis; and David Coulter, Allegheny.



From left, Kenton Heuertz, MidAmerican Energy; Steve Verbeski, Aon; and Michael Durning, AEGIS.



From left, Greg Humphreys, Deseret Power, and Rod Kuhn, Basin Electric.



From left, Jim Hatfield, Pinnacle West, also EIM director and vice chairman, and Rob Schmid. EIS.

OUR MEMBERS OURFOCUS

23rd ANNUAL RISK MANAGERS INFORMATION MEETING

Monday Night's Dinner and Entertainment

Harley-Davidson/ **Blues Brothers Party**

4:2:Five

On Sunday evening, the after-dinner entertainer was an amazing illusionist named Craig Karges. The pace quickened Monday evening with captivating music from an Orlando-based group of five young men known as 4:2:Five, which has been performing their own unique brand of entertainment since 2000. They recreate an entire instrumental band with nothing but their five voices and bring timeless, classic music to life with renewed freshness, and they infuse their beautiful harmonies with a fun sense of humor, style, and energy.



The entertainment begins with the arrival of the Blues Brothers, Jake and Elwood, known during the work week as EIM's Gary Gresham, left, and Sam Garvin. The Harley girl, aka EIM's Jane Murphy, roared onto the stage riding her Harley.



Back row, from left, Layne, Earl, and Geoff; front row, from left, Danny and Ryan, all of 4:2:Five.



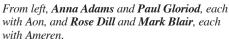
4:2: Five sings the Carpenters' "Close to You" to Harley-Girl Jane Murphy who they selected from the audience to serenade.



Edmonds and Sandra Imbriani, each EIM; and Ron Rispoli, Entergy.



From left, Mary Schmid; Marcia Philpott, Salt River Project; Jill Dominguez, EIM; and Chris Shivery.





"The Village People," from left, Jill Towell, Deana Edmonds, and Jeanne Allen, all EIM.



From left, Dean Jobko, Mirant; Linda Barnett, Dominion; and Larry Whatley, Southern Company.

OUR MEMBERS OUR FOCUS

23rd ANNUAL RISK MANAGERS INFORMATION MEETING

Monday Night's Dinner and Entertainment



The individual golfing winners were Chris Armstrong, top row, left; Sandra Imbriani, top row, right; David Cobleigh, second row, left; Lori Eans, second row, center; and Mark Webster, second row, right.



The prize-winning foursomes were: Stuart Adam, John Samuels, Alan Petersen, and Ben Rios, left photo. Jill Dominguez, Mark Webster, Arnold Garcia, and Mark Fishbaugh, center photo. David Abstance, Scott Sink, Kirk Cresto, and Keith Kennedy, right photo.



The other prize winners were Rose Dill, left photo; Sue Kenyon, center photo; and Deloris McEniry, right photo.

OUR MEMBERS OUR FOCUS 23rd ANNUAL RISK MANAGERS INFORMATION MEETING

Tuesday's Business Session



From left, **Kelly Krupa**, NiSource; **Hilton Berger**, McGriff; and **Kim Cowan**, NiSource.



From left, **Gerry Hayes**, Baker & McKenzie, and **Rose Dill**, Ameren Services.



From left, **Emily Freeman**, guest speaker; **Mary Kate Stoller**, AES; and **Jim Hess**, Lockton and former IAC member.



From left, Jeremy Stephens, Citizens Energy, and Kenton Heuertz, Mid-American Energy.



From left, Cindy Blank, NSTAR, and Damon Blank; and Mel Butts, AEGIS.



From left, Daniel Lambert, Nicor; Jon Ball and Julie Reinhardt, each with Marsh; and Gil Gould, AEGIS.





From left, Jill Dominguez, EIM, and From left, George Schuitema, Integrys, retired; David Abstance, Jeffrey Lattmann, Beecher Carlson. SCANA; and Ron Bertrand, AEGIS.



From left, **Pat Buck**, CH Energy, and **Sheryl Winslett**, McGriff.

OUR MEMBERS OUR FOCUS 23rd ANNUAL RISK MANAGERS INFORMATION MEETING

Tuesday's Business Session





From left, **Tim Kiernan**, National Grid USA; **Michael Devine**, Marsh; and **Pat Hurley**, ConEd.

From left, Rich Stevens, Avista; Timothy Tucker, IDACORP; From left, Daniel Lambert, Nicor, and Mike Main, Puget Energy. From left, Marsh.



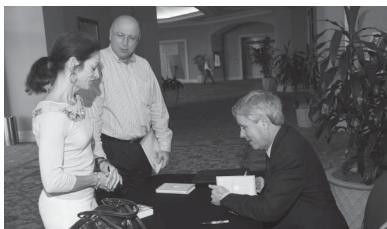
TUESDAY'S GUEST SPEAKERS

he session began with **Emily Freeman** of Lockton International who spoke on cyber liability. She was followed by author **Carl Hiaasen**, a humorist who spoke on Florida's "quirkiness." Copies of Mr. Hiaasen's most recent title, *The Downhill Lie, a Hacker's Return to a Ruinous Sport,* were given to all attendees. A number of them had Mr. Hiaasen autograph their books during the break. After the break, a closed session only for Members was held.

Emily Freeman



Carl Hiaasen



Carl Hiaasen signing his book

OUR MEMBERS OURFOCUS 23rd ANNUAL RISK MANAGERS INFORMATION MEETING

Tuesday's Business Session







NEIL; and Will Persyn, Pinnacle West.

From left, Larry Baccari, EIM; Tina LaFramboise, From left, Julie Reinhardt, Marsh, and Jane From left, Gail Kiyomura, PG&E; Ron Kemm; Murphy and Jill Dominguez, each with EIM. and Kimberly Radt, New York Power Authority.



Mike Wilson, Region's and former IAC member.

From left, Marcia Philpott, Salt River Project; Arnold Garcia, Piedmont Natural Gas; Sandi Hart, Northwest Natural Gas and IAC member; and Cindy Blank, NSTAR.

From left, Karin McDonald, Hydro One, and Carl Hiaasen, author and guest speaker.



From left, Scott Leiman, EIM, and Scott Lauchlan, NEIL.



From left, Paul Sparks, McGriff; Sandra Imbriani, EIM; From left, Dave Nalepka, Integrys, and Patsy and Wayne Soza, El Paso Electric.



Alioto, MGE Energy.



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OUR MEMBERS OUR FOCUS

23rd ANNUAL RISK MANAGERS INFORMATION MEETING

Members Only Session



IAC Chair **Debbie Gaffney** of Southern Company opens the final session which was for Members only.



A three-person panel, from left, EIM's **Sam Garvin**; **Gerry Hayes** of Baker & McKenzie, the Company's legal counsel; and EIS' **Rob Schmid**, expand their thoughts on a number of corporate concerns.



Steven Dreyer, managing director, Standard & Poor's, addresses enterprise risk management in his presentation to the Members only.



EIM's *Members Report* is published up to four times per year. The Company's annual report is published in May. Comments, questions, and suggested subjects from Members are sincerely welcomed. Please send information to the EIM office in Tampa.

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